

Pan-Islington Patient Group Meeting

WELCOME

June 2016



Agenda

- **Welcome and introductions,**
- **Aims of the meeting,**
- **Presentations,**
- **Discussions,**
- **Feedback.**



Healthwatch Islington

- **Influencing local health and social care services,**
- **Informing local residents about services.**

Emma Whitby, Chief Executive



Housekeeping



Questions and Answers

- Please let the chair know you'd like to ask a question
- Please keep questions (and responses) clear and to the point,
- Please give others a chance to speak,
- You can email your question afterwards, but don't be shy.



Aims of the meeting

1. For the CCG to update residents on local services,
2. For residents to ask questions,
3. To discuss experiences of using local services.



Table Discussion

Choosing services

1. What helps you choose which local services you need?
2. What influences that choice?
3. What information would help you choose?
4. Have you recently (last two years) chosen the Emergency Department (A&E)?
What made you choose A&E?

Pharmacy

1. What services do you use in local pharmacies?
2. Are there other services which it would be useful to access in the pharmacy?



**Healthwatch Islington is a channel for
your views on health and social care**

To contact Healthwatch Islington:

Email: info@healthwatchislington.co.uk

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Thanks for getting involved!

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