



Healthwatch Islington

Health Champion

Volunteer Recruitment pack



Reviewed March 2026

Healthwatch Islington is led by local people interested in making health and care services as good as they can be.

We speak to local residents about their experiences of accessing health and care services to understand patient experience across the borough. We use this information to influence health and care commissioning in and around Islington and to provide residents with information about local services and their rights to access them. We are part of the Healthwatch network across England.

We are looking for people with a connection to Islington who would like to join our exciting volunteer team.

Reports to: Volunteer Manager

The role of a volunteer Health Champion:

We are looking for people who are friendly, patient and confident talking to new people to help us hear about local people's experiences of health and care services.

This Health Champion role can include:

- Attending information stands in the community as part of our team and talking to local residents
- Supporting health information workshops or community meetings (notetaking, participant feedback etc.)
- Providing health information about specific campaigns (e.g. cancer awareness, heart health; training will be provided)

All Healthwatch Islington volunteers must attend an induction session and appropriate training before volunteering with us.

Role Description:

Talk to residents and listen to their experiences at health Information stalls and events. These will mainly be in the daytime, Monday-Friday. These activities take place across the borough and require the ability to travel. As we work with a wide range of residents across our diverse ethnic minority communities, we welcome applications from people with diverse language skills.

Person specification:

- Ability to work well with others
- Ability to explain things clearly and listen without judgment
- Confidence approaching and talking to new people
- Understanding of confidentiality, respecting this at all times
- Availability to participate regularly, often during 9 to 5

Benefits of the role:

- Access to Healthwatch Islington training
- Supervision and support in the role
- We can provide a reference after 6 months of volunteering if you have met the requirements listed above
- Tempo Time Credits for hours spent volunteering with us

Commitment required:

- A flexible commitment of at least one session each month
- Availability for a two-day training prior to the first session
- At least six months' commitment to the role.

How to apply:

Complete and return the Healthwatch Islington Volunteer Application Form online or you can download and complete the form and email it to: gulum@healthwatchislington.co.uk

If you need support completing the application form, call Gulum on: 07538764436

Thank you for your interest.