Digital Inclusion: Clarion Futures

20 July 2021

Digital Inclusion Offer

Providing access to digital skills and resources to build and sustain confidence and motivation for residents and customers to get online and make the most of being online in their day to day lives.

Need some help to get online?
We've got just the team who can help. Clarion Futures Digital offers a range of support, including:

✓ **Online skills workshops** in bitesize chunks
✓ **Digital device loans**
✓ **1-2-1 online support** with a Digital Champion
✓ **Low-level technical support** over the phone to help:
   - Start your device
   - Find the best broadband deal or equipment
✓ **Grants for local community groups** who can support our residents to get online

Digital Grants Programme 2020/21

A total of over **£107,000** was awarded to **23** Digital Inclusion Projects across the country in 2020/21

Grant funded projects will deliver **1000s of digital training hours**

8% of funded projects have a specific focus on **supporting older people** develop digital skills

92% of funded projects have a **community-wide** approach for all ages to learn how to safely use the **internet as an everyday tool**

Clarion Futures Digital Grant: Round 8

- Offer grants of up to £5,000 for digital inclusion projects

- Support projects that help Clarion residents of all ages and the wider community to get online and safely and confidently use the internet as an everyday tool

- Projects or activities should enable people to discover how developing digital skills and using online tools and services can enhance their daily lives

Application deadline: 12 noon Wednesday 4 August 2021

https://www.myclarionhousing.com/my-community/community-life/community-and-digital-grants

Some commonly used terms

Browsing - searching through information on the internet.

Desktop – the working area of a computer screen that contains icons representing items such as files.

Devices - smartphone, laptop, tablet, computer.

Digital - technology that creates, stores and processes data.

Digital Inclusion Officer - person who can help you to get online and stay connected.

Hyperlinks – a link from a text document to another location.

Internet - system of connected computers around the world that allows people to share information.

Operating System – the software that supports a computer's basic functions, such as Windows or iOS.

Search engine – a website where you can search for and locate keywords on other websites.

Website - a page(s) of information on the internet about a particular subject.

Digital skills training

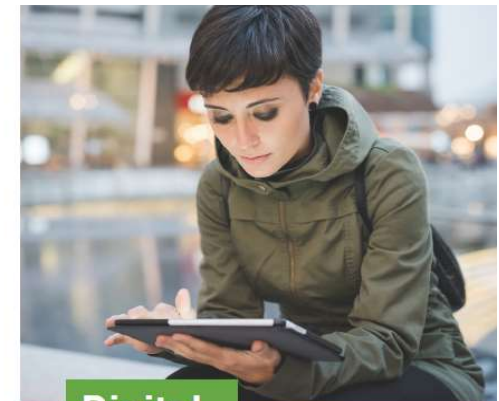**Clarion Futures can help you to get online, staying connected safely and securely.**

Training and workshops are run in group settings with one to one support, covering:

- Computer basics and the internet
- Internet and web browsing
- Emails and attachments
- Shopping and saving money
- Online forms
- Internet safety and email security
- Basic Excel, Word and social media
- Looking after your device
- Your digital footprint

Start your digital journey

1. Assess your digital skills
   myclarionhousing.com/digitalskillsgame

2. Digital Champion volunteers can provide extra support to help you build skills and confidence.

3. Apply for a device to practice at home
   futuresdigital@myclarionhousing.com

4. Accredited essential digital skills training is available.

5. Grants for local community groups who can support Clarion residents to get online.
   clarionfutures.flexigrant.com

6. Low level technical support to:
   - Start your device.
   - Find your local digital hub.
   - Get help from a Digital Champion volunteer.
   - Find the best broadband deal or device.

Contact Guideline on 0300 500 8000

Digital skills

myclarionhousing.com

CLARION FUTURES

Keyboard diagram labels:

- **Escape key**
- **Tab key**
- **Caps Lock key:** capital letters
- **Shift key:** capital or additional letter
- **Spacebar:** space between characters/words
- **Delete key:** deletes to the right
- **Backspace key:** deletes to the left
- **Enter/Return key:** new line
- **Shift key:** capital or additional letter
- **Control key/ keyboard shortcuts**

Contact details

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Thank you